

Information sheet according to § 19a of the Electrical and Electronic Equipment Act (ElektroG)

WEEE reg. no. DE 84574330

EU Directive 2012/19/EU on Waste Electrical and Electronic Equipment (WEEE) aims to reduce electrical and electronic waste and create a legal framework for the environmentally sound disposal of such waste. The transposed German Electrical and Electronic Equipment Act (hereinafter referred to as "ElektroG") establishes a registration requirement and specific provisions for manufacturers of electrical equipment that is used exclusively in places other than private households (so-called B2B equipment). According to §7a ElektroG, Lauterbach GmbH, as a manufacturer of B2B equipment, is obliged to provide a reasonable means for the return of old equipment and to inform end users in accordance with §19a ElektroG.

Return option

In order to ensure repair, reuse, recycling and environmentally sound disposal, Lauterbach GmbH offers a free return option (shipping costs are the responsibility of the sender) for its own old or defective hardware. To initiate the return of a B2B device, please use our RMA process [here](#).

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Deletion of personal data

If personal data is stored on the hardware, it is the responsibility of the end user to delete the personal data from the old equipment to be disposed of in accordance with Section 19a (2) of the German Electrical and Electronic Equipment Act (ElektroG).

Meaning of the crossed-out wheeled bin symbol

The crossed-out wheeled bin symbol on electrical and electronic equipment indicates that the product must not be disposed of with your other household waste. Instead, products placed on the market by Lauterbach should be returned in accordance with the above procedure to ensure that they are recycled or disposed of in an environmentally sound manner.

